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Culinary Experiences Retreats, Classes, and Special Events Cancellation Policy

To reserve your spot with Culinary Experiences Cooking Classes, we ask for payment in full, unless otherwise noted. Retreats and some culinary experiences require a \$500. deposit to secure your spot.

- We accept credit cards, PayPal and personal checks.
- We cannot hold a spot for you until the money is received.

Please Note: you do not need a PayPal account to pay by credit card.

- The payment is non-refundable, however, should you cancel your reservation 60 days or more before the start of the retreat or class, you may apply your deposit toward another retreat within 12 months from the date of the initial retreat that you registered for.

- Payment plans are available and we can discuss assistance and barter.

Please note that there will be no refunds or discounts for arriving late, leaving early, flight cancellations, travel delays or illness. If you cancel your participation in a retreat for any reason, the cancellation policy below will apply, with no exceptions.

We wish we could compensate people for unforeseen circumstances (injury, family emergency, etc), but we have costs already incurred when reserving retreat centers. We have designed our cancellation policy to be as compassionate as possible in the case that your plans change, but to protect yourself further, we strongly encourage you to purchase travel insurance.

If you cancel your participation:

60 days or more prior to the start of the retreat, you receive: 100% credit of the cost of the full retreat toward another

retreat within 12 months.

31-60 days prior to the start of the retreat, you receive: 50% credit of the cost of the full retreat toward another retreat within 12 months, and will forfeit the remainder.

0-30 days prior to the start of the retreat, you receive: no refunds or credits will be given.

To confirm cancellation, you must send an email stating clearly that you wish to cancel to jan@kitchenporch.com

If we cancel the retreat:

In the unlikely event that we must cancel a retreat due to weather, natural disaster, political upheaval, or too few participants, we will refund to you all deposits and payments you have paid to us directly. We cannot compensate you for airfare or travel costs incurred. To cover these risks, we highly recommend you purchase travel insurance.

Travel Insurance:

The best way to protect yourself from any unforeseen circumstances is to purchase trip/travel insurance.

Travel Insurance can protect you in case:

- You cancel your participation in the retreat
- Retreat is cancelled due to weather, natural disaster, or not enough participants to run the trip
- Lost baggage
- Medical expenses and the cost of repatriation should you become ill or injured

We recommend TRAVELGUARD, which offers a variety of travel insurances, including the option for a comprehensive “cancel for any reason” policy. If you cancel your retreat – for any reason – your airfare, hotel, retreat costs, etc. up until 48 hours prior to travel, will be covered. This comprehensive package is called the “Gold Package Cancel for Any Reason Policy”. You must contact Travelguard and purchase the policy within 15 days of buying your airline tickets or incurring any costs for any part of your travel. You can also just insure your airline tickets. Travelguard can give you quotes for each

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scenario.